

Configuration Instructions Thunderbird

If you follow these instructions, you will then be able to retrieve and manage your easyname e-mail inboxes with this e-mail client.

Please note: For this functionality of your mailbox to exist, you must obtain a paid hosting package from us. With a free hosting, you can only access and manage your mails via our webmail. (https://webmail.easyname.com)

First open Mozilla Thunderbird and click the button at the top-right to reach the menu (=burger menu with three lines). Next choose **Options > Account settings.** At the bottom-left you'll find the setting **Account Actions** where you can choose "**Add Mail Account...**" as you see on this Screen:

oing Server (SMTP)	Outgoing Server (SMTP) Settings						
	When managing your identities you can use a server from th selecting it as the Outgoing Server (SMTP), or you can use th from this list by selecting "Use Default Server".	nis list by ne default serve					
		A <u>d</u> d					
		<u>E</u> dit					
Set Up an Existing	Email Account	×					
Your <u>n</u> ame:	Tim Tattoo Your name, as shown to others	Set Defeu					
<u>E</u> mail address: t	est@timtattoo.com Your existing email address	Se <u>t</u> Derau					
Password:	•••••						
<u>G</u> et a new email	address <u>C</u> ontinue C <u>a</u> ncel						
<u>G</u> et a new email	address <u>C</u> ontinue C <u>a</u> ncel Connection Security:						

The automatic check will probably fail because the configuration needs to be done manually in some cases. Therefore, we explain how to set-up everything manually. Please click on **manual config** as shown in the Screenshot below if the automatic setup failed.

🚯 Outgoing Server (SMTP)	Outgoing Server (SMTP) Settings						
	When managing your identities you can use a server from this list by selecting it as the Outgoing Server (SMTP), or you can use the default ser from this list by selecting "Use Default Server".						
	A <u>d</u> d						
	<u>E</u> dit						
Set Up an Existing Er	mail Account X						
Your <u>n</u> ame: Tir	m Tattoo Your name, as shown to others						
<u>E</u> mail address: te	st@timtattoo.com Your existing email address						
Password:							
	Re <u>m</u> ember password						
Configuration four	nd at email provider						
Incoming: IMA	P imap. easyname.com SSL						
Outgoing: SMT	P smtp. easyname.com SSL						
Username: test@	timtattoo.com						
<u>M</u> anual config	Done C <u>a</u> ncel						
	Connection Security:						
Account Actions 🗸							
	OK Cance						

Now complete the form **"Set Up an Existing Email Account"** as shown in the next Screen and make sure that you activate SSL encryption as well as "Password" or "Autodetect" for Authentication method:

Set Up an Existing Email Account												
Your <u>n</u> ame:	: Tim Tattoo		Your name, as shown to others									
Email address:	: test@timtattoo.com		Your existing email address									
<u>P</u> assword:	d: ••••••											
Remember password												
The following settings were found by probing the given server												
		Server hostname		Port		SSL		Authentication				
Incoming: IN	MAP \sim	imap.easyname.	com	993	\sim	SSL/TLS	~	Autodetect	~			
Outgoing: SM	1TP	smtp.easyname.o	com 🗸	465	~	SSL/TLS	~	Autodetect	~			
Username: Inc	coming:	8342mail1				Outgoing:		8342mail1				
<u>A</u> dvanced con	ifig						Re- <u>t</u> est	Done	C <u>a</u> ncel			

You can find all Data in your Controlpanel at [Webhosting] -> [Datasheet] given that you created your E-Mail addresses beforehand.

Please also make sure that you select the correct Mailserver-Type (either IMAP or POP)

Choose **POP**, if you want to download all E-Mails locally to your Device and **IMAP**, if you prefer to store all E-Mails on our Server and to keep everything synced.

You have to edit the Incoming Server address to either **pop. or. imap.easyname.com**

The outgoing Server is always **smtp.easyname.com** with **SSL** Encryption and Port **465.** Please also use the Mailbox Number as shown in the Screenshot above.

Now just click on **Re-test** and if the test was successful you're finally able to manage your E-Mails with Thunderbird.

Thank you for choosing us as your domain and hosting partner and good luck with your website.

For further information or questions please do not hesitate to contact our support team.

Your easyname Support Team